

Hiete, D. M., Merz, M., & Trinks, C. (2010). Krisenmanagement Stromausfall Kurzfassung - Krisenmanagement bei einer großflächigen Unterbrechung der Stromversorgung am Beispiel Baden-Württemberg. (Innenministerium Baden-Württemberg & Bundesamt für Bevölkerungsschutz und Katastrophenhilfe, Eds.). Stuttgart.

Hong, P., Huang, C., & Li, B. (2012). Crisis management for SMEs: Insights from a multiple-case study. *International Journal of Business Excellence*, 5(5), 535–553. doi:10.1504/IJBEX.2012.048802

Horváth, G. K. (2013). Information Security Management for SMEs: Implementating and Operating a Business Continuity Management System (BCMS) Using PDCA Cycle. In *Proceedings of FIKUSZ* (pp. 133–141). Budapest, Hungary.

Hunt, A. (2003). Risk and moralization in everyday life. In R. V. Ericson & A. Doyle (Eds.), *Risk and morality* (pp. 165–192). Toronto: University of Toronto Press.

ISO 22301. (2012). Societal security - Business continuity management systems - Requirements. Retrieved from http://www.iso.org/iso/catalogue_detail.htm?csnumber=50038

ISO 22301. (2014). *Sicherheit und Schutz des Gemeinwesens – Business Continuity Management System – Anforderungen (ISO 22301:2012); Deutsche Fassung EN ISO 22301:2014*.

Kloepfer, M. (2005). *Schutz kritischer Infrastrukturen*. Nomos.

Kunreuther, H. (2006). Disaster Mitigation and Insurance: Learning from Katrina. *The Annals of the American Academy of Political and Social Science*, 604(1), 208–227. doi:10.1177/0002716205285685

Lee, W., & Jang, S. (2009). A Study on Information Security Management System Model for Small and Medium Enterprises. *Recent Advances in E-Activities, Information Security and Privacy*, 84–87.

Li, C., Coates, G., Johnson, N., & McGuinness, M. (2015). Designing an Agent-Based Model of SMEs to Assess Flood Response Strategies and Resilience. *International Journal of Social, Education, Economics and Management Engineering*, 9(1), 7–12.

Lorenz, D. F. (2010). Kritische Infrastrukturen aus Sicht der Bevölkerung. *Schriftenreihe Forschungsforum Öffentliche Sicherheit der FU Berlin*, 3, 1–97.

Murphy, B. L. P. D. (2004). *Emergency Management and the August 14th, 2003 Blackout* (pp. 1–9). Institute for Catastrophic Loss Reduction.

Musgrave, B., & Woodman, P. (2001). *Weathering the storm - The 2013 Business Continuity Management Survey*. Airline Business. doi:10.1111/j.1751-486X.2009.01490.x

National Fire Protection Association (NFPA). (2013). NFPA 1600: Standard on Disaster/Emergency Management and Business Continuity Programs. Retrieved from <http://www.nfpa.org/codes-and-standards/document-information-pages?mode=code&code=1600>

Palen, L., Hiltz, S. R., & Liu, S. B. (2007). Online forums supporting grassroots participation in emergency preparedness and response. *Communications of the ACM*, 50(3), 54. doi:10.1145/1226736.1226766

Quarantelli, E. L. (1993). Community Crises: An Exploratory Comparison of the Characteristics and Consequences of Disasters and Riots. *Journal of Contingencies and Crisis Management*, 1(2), 67–78. doi:10.1111/j.1468-5973.1993.tb00009.x

Reuter, C. (2014a). Communication between Power Blackout and Mobile Network Overload. *International Journal of Information Systems for Crisis Response and Management*, 6(2), 38–53. doi:10.4018/ijiscram.2014040103

Reuter, C. (2014b). *Emergent Collaboration Infrastructures: Technology Design for Inter-Organizational Crisis Management* [Ph.D. Thesis]. Retrieved from <http://www.springer.com/springer+gabler/bwl/wirtschaftsinformatik/book/978-3-658-08585-8>

Reuter, C., & Georg, C. (2008). Entwicklung eines webbasierten Dokumentenmanagement-Systems für eine Fluggesellschaft. *Journal Wirtschaftsinformatik*, 50(2), 142–145. doi:10.1365/s11576-008-0026-0

Reuter, C., & Ludwig, T. (2013). Anforderungen und technische Konzepte der Krisenkommunikation bei Stromausfall. In M. Hornbach (Ed.), *Informatik 2013 - Informatik angepasst an Mensch, Organisation und Umwelt* (pp. 1604–1618). Koblenz, Germany: GI-Edition-Lecture Notes in Informatics (LNI).

Reuter, C., Marx, A., & Pipek, V. (2012). Crisis Management 2.0: Towards a Systematization of Social Software Use in Crisis Situations. *International Journal of Information Systems for Crisis Response and Management*, 4(1), 1–16. doi:10.4018/jiscrm.2012010101

Sapateiro, C., Baloian, N., Antunes, P., & Zurita, G. (2011). Developing a Mobile Collaborative Tool for Business Continuity Management. *Journal of Universal Computer Science*, 17(2), 164–182.

Semantec. (2011). SMB Disaster Preparedness Survey. Retrieved from http://www.symantec.com/about/news/resources/press_kits/detail.jsp?pkid=dpsurvey

Sullivan-Taylor, B., & Branicki, L. (2011). Creating resilient SMEs: Why one size might not fit all. *International Journal of Production Research*, 49(18), 37–41. doi:10.1080/00207543.2011.563837

Thiel, C., & Thiel, C. (2010). Business Continuity Management für KMU. *Datenschutz und Datensicherheit - DuD*, 34(6), 404–407. doi:10.1007/s11623-010-0114-3

Wedawatta, G., & Ingirige, B. (2012). Resilience and adaptation of small and medium-sized enterprises to flood risk. *Disaster Prevention and Management: An International Journal*, 21(4), 474–488. doi:10.1108/09653561211256170

Wedawatta, G., Ingirige, B., & Jones, K. (2010). Coping strategies against extreme weather events: a survey of SMEs in the UK. Proceedings of COBRA 2010. RICS.

ENDNOTES

¹ https://www.provinzial.de/web/html/privat/service/wind_und_wetter/

Christian Reuter studied Information Systems at the University of Siegen, Germany and the École Supérieure de Commerce de Dijon, France (Dipl.-Wirt.Inf.; M.Sc.) and received a PhD for his work on (inter-)organizational collaboration technology design for crisis management (Dr. rer. pol.) with summa cum laude. He has worked as a web developer, consultant and researcher and has published more than 60 scientific articles. He is voluntary founding spokesman of the section “human computer interaction in security relevant systems” of the German Informatics Society.